

**RECEIVED**  
**CENTRAL FAX CENTER**  
**NOV 18 2004**

**PATENT**  
**Customer No. 32,127**  
**Attorney Docket No 00-5019**

**BEFORE THE BOARD OF PATENT APPEALS AND INTERFERENCES**

In re Application of:	)	
	)	
Douglas J. COWELL et al.	)	Group Art Unit: 2642
	)	
Application No.: 09/692,926	)	Examiner: Agdeppa, Hector A
	)	
Filed: October 20, 2000	)	Confirmation No.: 8386
	)	
For: METHOD AND SYSTEM FOR CALL	)	
CENTER SCREENING	)	

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**NOTICE OF APPEAL Under 37 C.F.R. § 41.31**

Sir:

Applicants hereby appeal to the Board of Appeals from the decision dated  
July 19, 2004 of the Examiner.

The item(s) checked below are appropriate:

1. ☒ A Petition for extension of time to further extend the period for response to November 19, 2004 is enclosed together with a fee of \$110.00
2. ☒ The Appeal Fee of \$340.00 (or \$170.00 if by small entity)  
☒ is enclosed or ☐ is to be charged to Deposit Account No. 07-2339
3. ☒ A check for \$450.00 to cover the above fees is enclosed.

**Attorney Docket 00-5019**  
**Application No. 09/692,926**

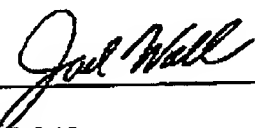
Please grant any extensions of time required to enter this response and charge  
any additional required fees to our deposit account 07-2347.

Respectfully submitted,

VERIZON CORPORATE SERVICES  
GROUP INC.

Dated: November 18, 2004

By: \_\_\_\_\_

  
Joel Wall  
Reg. No. 25,648

Verizon Corporate Services Group Inc.

Customer No. 32,127